

# What Contact-Free Service Means at Nixon Medical



Keep your staff and patients safe as you reopen your outpatient facility. Nixon Medical and our Route Service Representatives (RSRs) are taking every precaution possible to limit exposure as we deliver, pick-up, and stock your medical apparel and linens. Learn about our contact-free service and safety methods.

## General Soil Pickup & Clean Delivery

REGULAR SERVICE	CONTACT-FREE SERVICE
RSRs enter through your main entrance	RSRs will enter through a side or back entrance
RSRs deliver at the same time each week or day	RSRs will contact you upon arrival and/or provide a specific arrival time to allow for preparation
RSRs open garment packs and stock your shelves	RSRs will keep products wrapped, including with heat-sealed packaging, for maximum sanitation

### HEAT-SEALED PACKAGING

*Nixon Medical utilizes heat-sealed packaging during our laundering operations. This technique ensures garments are protected from moisture or oxygen, keeping them 100% sanitized until opened for use.*

## Expert Inventory Management

REGULAR SERVICE	CONTACT-FREE SERVICE
RSRs check inventory during delivery service	RSRs will schedule inventory checks for when staff is offsite to avoid close contact
RSRs proactively discuss garment replacement with you and/or wearer	RSRs will utilize technology or notes to flag questionable garments for future exchange

## Custom Communication

REGULAR SERVICE	CONTACT-FREE SERVICE
RSRs use a standard visitation program with no set expectations about how you are contacted	RSRs will use approved methods for connecting with you like Zoom, Skype, phone, and text

## HLAC-ACCREDITED LAUNDERING FOR MAXIMUM SAFETY & SANITATION

In addition to the supplemental safety precautions we are taking as the world cautiously reopens from COVID-19, Nixon Medical always provides HLAC-accredited laundering that ensures maximum sanitation and safety of your medical apparel and linens. HLAC-accredited laundering services from Nixon Medical:

- Meet CDC, OSHA, APIC, & Joint Commission Standards
- Eliminate potential for cross-contamination
- Use state-of-the-art laundering techniques
- Feature healthcare-specific facilities and delivery vehicles
- Provide your clinicians and patients with peace of mind

## HELP YOUR PATIENTS AND STAFF FEEL COMFORTABLE & SAFE

Nixon Medical is proud of our All About Service™ reputation, and now we're proud to be **All About Safety** too. As you seek ways to instill confidence in your staff and patients, let Nixon Medical help.



Contact-Free Sales & Service Model



HLAC-Accredited Laundering Service



OSHA & CDC Compliant Techniques



Social Distancing, Safety Gear, & PPE

## ABOUT NIXON MEDICAL

Nixon Medical is a leading service provider of medical linens and apparel serving outpatient healthcare centers nationwide. We provide trusted medical apparel and linen rental services, HLAC-accredited laundering services, expert inventory management, and custom and reliable service.

For more information, visit [nixonmedical.com](http://nixonmedical.com).